



Date: May 14, 2020

Subject: Reopening Recreation & Aquatic Center, Step 1 - 25% capacity

We are happy to partially reopen the Recreation & Aquatic Center effective Monday, May 18th, 2020. As always, our top priority continues to be the safety of our guests and staff. We received further guidance this Thursday, May 14th, from the State of Louisiana regarding procedures we must follow. This guidance means there will be changes to our normal procedures during this time to assist with the prevention of the spread of the COVID-19 virus. In preparation for opening a list of guidelines will be posted for each specific area of the building; certain areas of the building will remain closed and we may need to close/open other areas as we operate; hours may be adjusted, and we ask that customers follow all CDC recommended social distancing guidelines. **There may be additional restrictions on the use of the building and equipment.**

We are taking these precautions to ensure safety:

- The **extended hours pass will not be available until further notice**. The building hours will be under normal operating hours:
 - Monday - Friday, 5:00 am - 8:00 pm
 - Saturday, 8:00 am - 2:00 pm
 - Sunday, 1:00 pm - 5:00 pm
- Areas closed: Kids Zone, Basketball/Volleyball courts, Organized fitness classes/classrooms.
- Open areas will include: the fitness/weight rooms; pools (for lap swimming and water exercise only); locker rooms/bathrooms; upstairs track and areas; racquetball courts (by reservation only); public seating/customer service areas; and all outside areas (excluding waterpark).
- Group gathering areas in the building will be set up to enforce the guidelines by either removing furniture or limiting the amount. This includes the morning coffee area, front lobby, and upstairs seating area. Morning coffee will still be available but without seating at this time.
- Once the building reaches 25% building capacity new users will not be able to enter until the building drops below the 25% threshold of 500 users.
- A sneeze guard has been installed at the customer service areas.
- Staff with regular public contact will be wearing masks and gloves.
- Contact surfaces at the sale counter are sanitized regularly.
- Hand sanitizer dispensers will be available throughout the building
- Bathrooms, locker rooms, and contact areas will be cleaned on at least an hourly basis.

We will be working hard over the next few days to get the building cleaned and set up to resume limited operations. We are excited to be able to serve you during this time and ask that you follow all guidance for you and our staff's safety.

Stay safe and healthy!


Steve Gayfield

Director