Thursday, March 26, 2020 - SPAR Update

During the continued shutdown due to the Covid-19 pandemic, it has become clear that we will not be able to open the Recreation & Aquatic Center or Frasch Golf Course for use until the state lifts it's restrictions on work and travel. We are planning on doing the following, once we can return to work, in regards to membership fees:

If you have a current "draft" membership (you pay monthly through your bank) to the Recreation & Aquatic Center we are not going to collect the April charges; effectively giving you a month of your membership for free.

If you have a current "fully paid" membership to the Recreation & Aquatic Center or Frasch Golf Course, we are going to pro-rate and give you a credit to your account for one month worth of membership fees. You can then either apply that credit to any future membership/program or request a refund for the amount upon cancellation

Finally, while we value each and every member and want everyone to stay, we also understand that many people's priorities, situations, and needs may have been changed in the last few weeks. If a member needs to cancel a current "fully paid" or "draft"membership we will cancel the membership upon request. If you cancel a "draft" membership you will not be charged any additional monthly fees regardless of the amount of time left on the membership. "Fully paid" memberships will be refunded a prorated amount based on the length of time left on the membership. Once we re-open any member who desires to cancel their current membership will just need to come in and complete the cancellation form.

Please understand that we cannot make any adjustments to memberships until the work restrictions are lifted and we can return to the office. Additionally, these changes will apply to current memberships only. If the closure lasts more than one month we will make future adjustments as needed. Thank you again for your patience as we work our way through what is a new situation for all of us. Be safe and healthy!